## **National Bank of Oman SAOG**

## INTERIM CONDENSED FINANCIAL STATEMENTS

(UNAUDITED)



PO Box 751 PC 112 Ruwi Sultanate of Oman.

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# INTERIM CONDENSED STATEMENT OF FINANCIAL POSITION As at 31 March 2021 (unaudited)

				Audited
		31/03/2021	31/03/2020	31/12/2020
	Notes	RO'000	RO'000	RO'000
Assets				
Cash and balances with Central Banks	3	328,929	378,422	216,126
Due from banks and other money market placements (net)	4	107,684	140,991	94,716
Loans, a dvances and Islamic financing assets (net)	5	2,910,371	2,866,046	2,887,862
Financial investments	6	315,827	317,239	318,534
Property and equipment	7	62,105	64,487	62,568
Other assets	8	48,495	49,117	52,845
Total assets		3,773,411	3,816,302	3,632,651
Liabilities and equity				
Liabilities				
Due to banks and other money market deposits	9	361,338	323,197	288,723
Customers' deposits and unrestricted investment accounts	10	2,597,871	2,690,830	2,527,179
Euro medium term notes	11	192,500	192,500	192,500
Other liabilities	12	73,761	74,731	84,448
Taxation	13	10,581	8,042	9,568
Total liabilities		3,236,051	3,289,300	3,102,418
Equity				
Share capital		162,595	162,595	162,595
Share premium		34,465	34,465	34,465
Legal reserve		54,198	54,198	54,198
Other reserves	14	1,797	(8,169)	1,564
Retained earnings		168,805	168,413	161,911
Total equity attributable to the shareholders of the bank		421,860	411,502	414,733
Tier 1 perpetual bond	15	115,500	115,500	115,500
Total equity		537,360	527,002	530,233
Total liabilities and equity		3,773,411	3,816,302	3,632,651

The interim condensed financial statements were authorised for issue on  $28^{th}$  April 2021 in accordance with a resolution of the Board of Directors.

Chairperson	Chief Executive Officer

The attached notes 1 to 33 form part of the interim condensed financial statements .



# INTERIM CONDENSED STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME For the period ended 31 March 2021 (unaudited)

		Three months ended 31 March	
		2021	2020
	Notes	RO'000	RO'000
Interest income	17	40,309	40,618
Interest expense	18	(19,156)	(19,279)
NET INTEREST INCOME	_	21,153	21,339
Income from Islamic financing and Investment activities		2,389	2,176
Unrestricted investment account holders' share of profit		(1,424)	(1,162)
NET INCOME FROM ISLAMIC FINANCING AND INVESTMENT ACTIVITIES	_ _	965	1,014
NET INTEREST INCOME AND NET INCOME FROM ISLAMIC FINANCING AND INVESTMENT ACTIVITIES	-	22,118	22,353
Other operating income	19	9,022	8,389
OPERATING INCOME	_	31,140	30,742
Staff costs	20	(10,465)	(9,230)
Other operating expenses	21	(4,034)	(4,721)
Depreciation	7 _	(1,575)	(1,594)
TOTAL OPERATING EXPENSES	_	(16,074)	(15,545)
PROFIT FROM OPERATIONS BEFORE IMPAIRMENT LOSSES AND TAX	_	15,066	15,197
TOTAL IMPAIRMENT LOSSES ON FINANCIAL ASSETS (NET)	22.4	(6,929)	(3,616)
PROFIT BEFORE TAX		8,137	11,581
Taxation	13	(1,243)	(1,803)
PROFIT FOR THE PERIOD	_	6,894	9,778
OTHER COMPREHENSIVE INCOME/(LOSS) Items that will not be reclassified subsequently to profit or loss			
Equity investments at FVOCI – net change in fair value		199	(7,365)
Tax effect of equity investments at FVOCI – net change in fair value		(49)	900
Items that will be reclassified subsequently to profit or loss  Debt instruments at FVOCI – net change in fair value		83	(1,198)
<u> </u>	_		
OTHER COMPREHENSIVE INCOME/(LOSS) FOR THE PERIOD	_	233	(7,663)
TOTAL COMPREHENSIVE INCOME FOR THE PERIOD	=	7,127	2,115
Earnings per share: Basic and diluted, earnings for the period attributable to equity holders	_	0.004	0.006

The attached notes 1 to 33 form part of the interim condensed financial statements.



# INTERIM CONDENSED STATEMENT OF CASH FLOWS For the period ended 31 March 2021 (unaudited)

	Notes	Three month	s ended
		31 Mar	ch
		2021	2020
		RO'000	RO'000
Profit before taxation		8,137	11,581
Adjustments for:			
Depreciation	7	1,575	1,594
Provision for credit losses (net)		6,929	5,244
Release of credit losses for loans and advances to banks/Investments (net)		(4)	(77)
Loss on sale of trading investments		30	751
Amortization of Premium/discount		(166)	(61)
Disposal and Translation difference in Property & equipment & Tax		(8)	14
Dividend income	_	(884)	(1,443)
Operating profit before changes in operating assets and liabilities	_	15,609	17,603
Decrease in due from and other money market deposits		22	2,893
Increase in due to and other money market placements		77,851	44,223
Increase in loans and advances to customers		(29,438)	(69,733)
Decrease / (Increase) in other assets		4,350	(7,528)
Increase in customer deposits		70,692	159,312
(Decrease)/Increase in other liabilities		(10,687)	4,912
Cash from operations	_	128,399	151,682
Tax paid		(279)	(6,925)
Net cash from operating activities	_	128,120	144,757
Investing activities			
Purchase of investments		(2,337)	(34,001)
Proceeds from sale of investments		5,455	82
Purchase of Property and equipment	7	(1,115)	(1,046)
Sale of Property and equipment	,	(1,113)	(1,040)
Dividend income	19	884	1,443
Net from/ (cash used in) investing activities	-	2,887	(33,517)
rection, (addituded in investing decivities	_	2,007	(33,317)
Financing activities			(27.246)
Payment of dividend	_	-	(27,316)
Net cash used in financing activities	_	-	(27,316)
		40	06.55
Increase in cash and cash equivalents		131,007	83,924
Cash and cash equivalents at the beginning of the period	_	125,012	261,314
Cash and cash equivalents at the end of the period	=	256,019	345,238
Representing:			
Cash and balances with Central Bank	3	328,429	377,922
Due from Bank (maturing within 3 months)		89,589	109,613
Due to Bank (maturing within 3 months)	_	(161,999)	(142,297)
	_	256,019	345,238

The attached notes 1 to 33 form part of the interim condensed financial statements.



# INTERIM CONDENSED STATEMENT OF CHANGES IN EQUITY As at 31 March 2021 (unaudited)

(RO'000)

	Share capital	Share premium	Legal reserve*	Other reserves	Proposed cash dividend	Retained earnings	Total	Tier 1 perpetual bond	Total equity
Balance at 1 January 2021 Net profit for the period	162,595 -	34,465 -	54,198 -	1,564 -	- -	161,911 6,894	414,733 6,894	115,500 -	530,233 6,894
Other comprehensive income for the period		-	-	233	-	-	233	-	233
Balance at 31 March 2021	162,595	34,465	54,198	1,797	-	168,805	421,860	115,500	537,360
Balance at 1 January 2020 Net profit for the period	162,595 -	34,465 -	54,198 -	(764) -	27,316 -	158,893 9,778	436,703 9,778	115,500 -	552,203 9,778
Other comprehensive income for the period	_	_	-	(7,663)	-	<u>-</u>	(7,663)	-	(7,663)
Dividend paid during the period	=	_	-	-	(27,316)	_	(27,316)	-	(27,316)
Transfer to impairment reserve	-	-	-	258	-	(258)	-	-	-
Balance at 31 March 2020	162,595	34,465	54,198	(8,169)	-	168,413	411,502	115,500	527,002
Balance at 1 April 2020 Net profit for the period Other comprehensive income for the period	162,595 - -	34,465 - -	54,198 - -	(8,169) - 4,952	- - -	168,413 8,370	411,502 8,370 4,952	115,500 - -	527,002 8,370 4,952
Net losses on de-recognition of financial assets measured at FVOCI (net of tax)	-	-	-	-	-	(995)	(995)	-	(995)
Transfer to retained earnings	-	-	-	(480)	-	480	-	-	-
Payment of interest on tier 1 perpetual bond	-	-	-	-	-	(9,096)	(9,096)	=	(9,096)
Transfer to impairment reserve	_	-	-	5,261	-	(5,261)	-	-	_
Balance at 31 December 2020	162,595	34,465	54,198	1,564	-	161,911	414,733	115,500	530,233

<sup>\*</sup>Transfers to legal reserve are made on an annual basis.

The attached notes 1 to 33 form part of the interim condensed financial statements .



#### 1 LEGAL STATUS AND PRINCIPAL ACTIVITIES

National Bank of Oman SAOG ("NBO", "the Bank") was established in the Sultanate of Oman in 1973 as a joint stock company and is engaged in retail, wholesale, investment and Islamic banking services within the Sultanate of Oman and through overseas branches in the United Arab Emirates and Egypt. In Oman the Bank operates under banking license issued by the Central Bank of Oman and is covered by its deposit insurance scheme, whereas in the United Arab Emirates and in Egypt the branches operate under a commercial bank licenses given by the respective Central Banks. The Bank is in the process of closing down its operations in Egypt and it is expected that the closure process will be completed during the year 2021. The Bank is head quartered at Azaiba, Governorate of Muscat, Sultanate of Oman and its registered address is PO Box 751, Ruwi, Postal Code 112, Muscat, Sultanate of Oman. The Bank has a primary listing on the Muscat Stock Exchange. Its bonds and AT1 capital instruments are listed in the Irish Stock exchange.

The Bank employed 1,510 employees as of 31 March 2021 (31 March 2020 – 1,586 employees / 31 December 2020 - 1,573).

#### 2 SIGNIFICANT ACCOUNTING POLICIES

The condensed interim financial statements of the Bank are prepared in accordance with International Accounting Standard 34, Interim Financial Reporting and the relevant disclosure requirements of the Capital Market Authority ("CMA"). The accounting policies used in the preparation of the condensed interim financial statements are consistent with those used in the preparation of the annual financial statements for the year ended 31 December 2020.

The condensed interim financial statements do not contain all information and disclosures required for full financial statements prepared in accordance with International Financial Reporting Standards. In addition, results for the three months ended 31 March 2021 are not necessarily indicative of the results that may be expected for the financial year ending 31 December 2021.

The condensed interim financial statements are prepared in Rial Omani, rounded to the nearest thousands, except as indicated. The functional currencies of the Bank's operations are as follows:

Sultanate of Oman: Rial Omani United Arab Emirates: UAE Dirham Egypt: US Dollar

The interim condensed financial statements are prepared under the historical cost convention, modified to include measurement of derivative financial instruments and certain investments, either through profit and loss account or through other comprehensive Income, at fair value.

The preparation of the interim condensed financial statements requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets and liabilities, income and expenses. Actual results may differ from these estimates (refer note 33).



### 3 CASH AND BALANCES WITH CENTRAL BANKS

	31/03/2021 RO'000	31/03/2020 RO'000	31/12/2020 RO'000
Cash	37,640	51,322	38,921
Treasurybills	130,000	15,000	20,000
Certificate of Deposit with Central Banks	-	6,813	3,669
Other balances with Central Banks	160,789	304,787	153,036
Cash and cash equivalents	328,429	377,922	215,626
Capital deposit with Central Bank of Oman	500	500	500
Cash and balances with Central Banks	328,929	378,422	216,126

- (i) At 31 March 2021, cash and balances with Central Bank of Oman included balances a mounting to RO 500,000 (31 March 2020 RO 500,000, 31 December 2020 RO 500,000) as capital deposit. This deposit cannot be withdrawn without the Central Bank of Oman approval.
- (ii) Minimum cash reserve to be maintained with Central Bank of Oman as of 31 March 2021 is 3% of total deposits and for Central bank of UAE, is 1% of time deposits and 14% of all other deposits.
- (iii) ECL on the cash and balances with Central Banks is not material and accordingly no adjustment has been accounted by the Bank.

### 4 DUE FROM BANKS AND OTHER MONEY MARKET PLACEMENTS (NET)

	31/03/2021 RO'000	31/03/2020 RO'000	31/12/2020 RO'000
Loans and advances to banks	14,245	27,874	14,823
Placements with bank	3,850	63,987	27,640
Demand balances	89,665	49,555	52,340
Due from banks and other money market placement	107,760	141,416	94,803
Less: allowance for credit losses	(76)	(425)	(87)
Net due from banks and other money market placement	107,684	140,991	94,716

The Bank's allowance for the credit losses on due from banks and other money market placements is set out as below:

	3 months ended 31/03/2021	3 months ended 31/03/2020	12 months ended 31/12/2020
	RO'000	RO'000	RO'000
Balance at beginning of period/year	87	471	471
Released during the period / year	(11)	(46)	(384)
Balance at end of period / year	76	425	87



### 5 LOANS, ADVANCES AND FINANCING ACTIVITIES FOR CUSTOMERS (NET)

31/03/2021 RO'000	31/03/2020 RO'000	31/12/2020 RO'000
91,306	96,648	93,793
1,378,966	1,361,181	1,396,881
1,602,993	1,529,919	1,553,080
3,073,265	2,987,748	3,043,754
(162,894)	(121,702)	(155,892)
2,910,371	2,866,046	2,887,862
	RO'000 91,306 1,378,966 1,602,993 3,073,265 (162,894)	RO'000       RO'000         91,306       96,648         1,378,966       1,361,181         1,602,993       1,529,919         3,073,265       2,987,748         (162,894)       (121,702)

Gross loans, a dvances and financing activities for customers include RO 113 million due from related parties at 31 March 2021 (31 March 2020 – RO 137 million, 31 December 2020 – RO 121 million).

The movement in the provision for impairment of loans, a dvances and financing activities for customers is set out below:

	3 months	3 month	12 months
	ended	ended	ended
	31/03/2021	31/03/2020	31/12/2020
	RO'000	RO'000	RO'000
Balance at beginning of period/year	155,892	118,289	118,289
Provided during the period / year	9,795	6,323	46,403
Recovered/released during the period / year	(769)	(1,220)	(3,328)
Written off during the period/year	(2,024)	(1,690)	(5,472)
Balance at end of period/year	162,894	121,702	155,892

Provided during the period/year includes contractual interest reserved for RO 1.74 million (31 March 2020 - RO 1.39 million and 31 December 2020 - RO 6.67 million).

Recovered/released during the period/year includes recovery of reserved interest for 31 March 2021 at RO 0.4 million (31 March 2020 – RO 0.2 million and 31 December 2020 – RO 0.9 million).

All loans and advances require payment of interest based on agreed tenors, some at fixed rates and others at rates that re-price prior to maturity. Contractual interest reserved and recovery thereof is shown under net interest income and income from Islamic financing in the interim condensed statement of comprehensive income.

As of 31 March 2021, loans and advances on which interest is not being accrued or where interest has been reserved amounted to RO 174 million ( $31 \, \text{March} \, 2020 - \text{RO} \, 141 \, \text{million}$ ).



### 6 FINANCIAL INVESTMENTS

	31/03/2021 RO'000	31/03/2020 RO'000	31/12/2020 RO'000
Investments measured at Fair value through profit	110 000	NO 000	NO 000
and loss (FVPL)			
Quoted investments-Oman	490	4,358	474
Quoted investments of man	399	341	398
Unquoted investments	2,355	2,139	2,683
Total FVPL	3,244	6,838	3,555
Investments measured at Fair value through other comprehensive income (FVOCI)		<u> </u>	
FVOCI – Equity investments			
Quoted investments-Oman	15,401	12,977	14,526
Quoted investments-Foreign	18,529	16,971	18,218
Unquoted investments	324	342	324
Total FVOCI – equity instruments	34,254	30,290	33,068
FVOCI - Debt instruments			
Government development bonds-Oman	3,998	2,768	3,917
Total FVOCI – debt instruments	3,998	2,768	3,917
Total FVOCI	38,252	33,058	36,985
Investments measured at amortised cost			
Government development bonds-Oman	236,282	246,846	241,077
Government Sukuk-Oman	16,422	10,479	16,417
Quoted investments-Oman	17,238	15,673	16,077
Government development bonds-foreign	4,714	4,821	4,741
Total – amortised cost	274,656	277,819	278,312
Total financial investments	316,152	317,715	318,852
Less: Impairment	(325)	(476)	(318)
Total financial investments	315,827	317,239	318,534

Movement in allowances for the credit losses for debt securities at fair value through other comprehensive income and amortised cost:

	31/03/2021	31/03/2020	31/12/2020
	RO'000	RO'000	RO'000
Balance at beginning of period/year	318	507	507
Provided/(Released) during the year	7	(31)	(189)
Balance at end of year	325	476	318



### 6 FINANCIAL INVESTMENTS (CONTINUED)

### Details of significant investments

Details of investments exceeding 10% of the carrying value of the Bank's investment portfolio are as follows:

В	ank's portfolio	Carrying value
	%	RO'000
<u>31/03/2021</u>	81%	256,702
Government Development Bonds-Oman		230,702
31/03/2020	82%	260.093
Government Development Bonds-Oman	02/0	200,093
31/12/2020	82%	261 411
Government Development Bonds-Oman	82%	261,411

In 2021, the Bank received dividends of RO 0.88 million from its FVOCI equities (2020: RO 1.61 million for FVOCI equities), recorded as other operating income.

### 7 PROPERTY AND EQUIPMENT

	Freehold	Motor			
	land and	vehicles,			
	buildings and	furniture	Capital	Right	
	leasehold	and	workin	to use	
	improvements	equipment	progress	assets	Total
	RO'000	RO'000	RO'000	RO'000	RO'000
Reconciliation of carrying amount:					
Balance as at 1 January 2021, net of accumulated depreciation	45,852	12,330	1,240	3,146	62,568
Additions	15	130	732	238	1,115
Disposals	-	(5)	-	-	(5)
Transfers	-	94	(94)	-	-
Translation difference	2	-	-	-	2
Depreciation	(323)	(767)	-	(485)	(1,575)
Balance at 31 March 2021, net of accumulated depreciation	45,546	11,782	1,878	2,899	62,105
At cost	60,897	45,306	1,878	6,557	114,638
Accumulated depreciation	(15,351)	(33,524)	-	(3,658)	(52,533)
Net carrying value at 31 March 2021	45,546	11,782	1,878	2,899	62,105
Reconciliation of carrying amount:					
Balance as at 1 January 2020, net of					
accumulated depreciation	46,915	13,709	1,017	2,480	64,121
Additions	_	119	573	1,279	1,971
Disposals	_	(4)	(9)	-,	(13)
Transfers	230	183	(413)	-	-
Translation difference	2	_	. ,	-	2
Depreciation	(353)	(777)	-	(464)	(1,594)
Balance at 31 March 2020, net of accumulated depreciation	46,794	13,230	1,168	3,295	64,487
At cost	61,076	45,069	1,168	6,197	113,510
Accumulated depreciation	(14,282)	(31,839)	-,200	(2,902)	(49,023)
Net carrying value at 31 March 2020	46,794	13,230	1,168	3,295	64,487
Net carrying value at 31 December 2020	45,852	12,330	1,240	3,146	62,568

From 1 January 2020, the Bank elected to change the method of accounting for building classified as property and equipment from the revaluation model to the cost model which has an impact on the other reserves and retained earnings, with no impact on the reported profits, for the corresponding quarter ended 31 March 2020. Please refer to note 2.7 of the annual financial statements for more details.



### 8 OTHER ASSETS

	31/03/2021 RO'000	31/03/2020 RO'000	31/12/2020 RO'000
Interest receivable and others	29,341	22,240	25,956
Positive fair value of derivatives (note 30)	3,357	6,387	4,525
Customers' indebtedness for acceptances (note 12)	15,797	19,977	22,364
Deferred tax (note 13)	-	513	-
	48,495	49,117	52,845

### 9 DUE TO BANKS AND OTHER MONEY MARKET DEPOSITS

	31/03/2021 RO'000	31/03/2020 RO'000	31/12/2020 RO'000
Borrowings	325,624	319,757	282,217
Other balances	35,714	3,440	6,506
	361,338	323,197	288,723

Borrowings include RO 39.8 million borrowed under repurchased agreements

### 10 CUSTOMERS' DEPOSITS AND UNRESTRICTED INVESTMENT ACCOUNTS

	31/03/2021 RO'000	31/03/2020 RO'000	31/12/2020 RO'000
Current accounts	962,861	1,050,370	862,055
Savings accounts	622,804	599,494	636,437
Term deposits	1,012,206	1,040,966	1,028,687
	2,597,871	2,690,830	2,527,179

### 11 EURO MEDIUM TERM NOTES

The Bank has established Euro medium term notes programme for USD 1,500 million. These Bonds are listed in the Irish Stock Exchange and governed by English I aw. As a treporting period end, the Bank has an issuance for RO 192.5 million (USD 500 million). (31 March 2020 – RO 192.5 million and 31 December 2020 – RO 192.5 million).

### 12 OTHER LIABILITIES

	31/03/2021 RO'000	31/03/2020 RO'000	31/12/2020 RO'000
	RO 000	KO 000	KO 000
Interest payable and other accruals	50,394	41,044	53,200
Lease liabilities for right to use assets (note 7)	1,964	2,298	2,139
Allowances for credit losses for loan Commitments and Financial Guarantees (refer below)	2,792	6,339	2,850
Negative fair value of derivatives (note 30)	2,781	5,073	3,879
Liabilities under acceptances (note 8)	15,797	19,977	22,364
Deferred Tax Liability (note 12)	33	-	16
	73,761	74,731	84,448

Movement in the allowance for credit losses-non-funded loans, advances and financing activities for customers:

	3 months ended	3 months ended	12 months ended
	31/03/2021	31/03/2020	31/12/2020
	RO'000	RO'000	RO'000
Balance at beginning of period / year (Released) / Provided during the period / year	2,850 (58)	6,026 313	6,026 (3,176)
Balance at end of period/year	2,792	6,339	2,850



### 13 TAXATION

Statement of comprehensive income	31/03/2021	31/03/2020	31/12/2020
	RO'000	RO'000	RO'000
Current tax expense for the period/year Deferred tax (income)/ expenses	1,275	1,746	3,700
	(32)	56	(40)
	1,243	1,802	3,660

The Bank is liable to income tax at the following rates:

Sultanate of Oman: 15% of taxable income
 United Arab Emirates: 20% of taxable income
 Egypt: 20% of taxable income

Set out below is reconciliation between incomes tax calculated on accounting profit with income tax expense for the period:

	31/03/2021 RO'000	31/03/2020 RO'000	31/12/2020 RO'000
Accounting profit	8,137	11,581	21,808
Tax at applicable rate	1,221	1,737	3,271
Non-deductible expenses	69	113	988
Tax exempt revenues	(112)	(117)	(1,506)
Others	97	13	947
Total	1,275	1,746	3,700

The Bank's liabilities for taxation in the Sultanate of Oman have been assessed up to the year ended 31 December 2013.

The tax assessments of the Egypt operations in respect of the different taxes applicable are at different stages of completion with the respective tax authorities. The Bank's liability in respect of its branches in UAE has been agreed with the tax authorities up to 31 December 2017.

Tax liability	31/03/2021 RO'000	31/03/2020 RO'000	31/12/2020 RO'000
Income tax and other taxes – Current period/year	1,275	1,746	3,700
Income tax and other taxes – Prior years	9,306	6,296	5,974
Income tax and other taxes – Retained earnings	-	-	(106)
_	10,581	8,042	9,568
	31/03/2021	31/03/2020	31/12/2020
	RO'000	RO'000	RO'000
Recognised deferred tax assets / (liabilities) Deferred tax assets are attributable to the following:			
Provisions -timing difference through comprehensive income	82	(45)	50
Fair value through other comprehensive income (FVOCI)	(115)	558	(66)
<del>-</del>	(33)	513	(16)
Name and the formed have accept / (tight title )			
Movement of deferred tax asset/ (liability)	31/03/2021	31/03/2020	31/12/2020
	RO'000	RO'000	RO'000
Balance at the beginning of the year	(16)	(332)	(332)
Charge/(reversal) during the period/year through profit and			
Loss	32	(56)	40
Tax effect of movement in FVOCI investments	(49)	901	276
	(33)	513	(16)



#### 14 OTHER RESERVES

	FVOCI reserve RO '000	Impairment Reserve RO '000	Total RO '000
At 1 January 2021	(9,016)	10,580	1,564
Net movement on FVOCI investments	282	-	282
Tax effect of investments at FVOCI – net change in fair value	(49)	-	(49)
At 31 March 2021	(8,783)	10,580	1,797
At 31 March 2020	(13,488)	5,319	(8,169)
At 31 December 2020	(9,016)	10,580	1,564

(i) The Impairment reserve represents in accordance with CBO requirements, where the aggregate provision on portfolio and specific basis computed as per CBO norms is higher than the impairment allowance computed under IFRS9, the difference, net of the impact of taxation, is transferred to an impairment reserve as an appropriation from the retained earnings.

#### 15 TIER 1 PERPETUAL BOND

The Bank, in 2015 issued Perpetual Tier 1 Capital Securities (the "Tier 1 Securities"), amounting to USD 300,000,000. (R.O 115,500,000).

The Tier 1 Securities constitute direct, unconditional, subordinated and unsecured obligations of the Bank and are classified as equity in accordance with IAS 32: Financial Instruments – Classification. The Tier 1 Securities do not have a fixed or final maturity date. They are redeemable by the Bank at its sole discretion on any interest payment date on or after the first call date (18 November 2020) subject to the prior consent of the Central Bank of Oman.

The Tier 1 Securities bear interest on their nominal amount from the issue date to the First Call Date at a fixed annual rate of 7.875% which is the aggregate of margin and 5-year mid-swap rate that was prevailing at the time of issuance. The mid-swap rate will be reset at end of every fifth year. The current applicable rate is 6.653 percent, payable semi-annually in arrears and treated as deduction from equity. Interest is non-cumulative and payable at the Bank's discretion.

These securities form part of Tier 1 Capital of the Bankand comply with Basel-3 and Central Bank of Oman regulations (BM1114).

### 16 CONTINGENT LIABILITIES AND COMMITMENTS

31/03/2021	31/03/2020	31/12/2020
RO'000	RO'000	RO'000
273,235	347,310	281,967
44,954	74,600	38,940
188,139	214,587	176,623
506,328	636,497	497,530
	RO'000 273,235 44,954 188,139	RO'000RO'000273,235347,31044,95474,600188,139214,587

<sup>(</sup>i) The allowances for credit losses for commitments and financial guarantees amounts to RO 2.8 million (31 March 2020 – RO 6.3 million and December 2020 – 2.9 million) and is included under note 12.

(ii) Guarantees include RO 6.32 million (31 March 2020 – RO 6.44 million and December 2020 - 6.95 million) relating to non-performing loans.



## 17 INTEREST INCOME

17 INTEREST INCOME	2 months	3 months
	3 months ended	ended
	31/03/2021	31/03/2020
	RO'000	RO'000
Interest from Loans & advances	36,124	36,143
Interest from banks	149	1,069
Investments	4,036	3,406
	40,309	40,618
18 INTEREST EXPENSE		
	3 months	3 months
	ended	ended
	31/03/2021	31/03/2020
	RO'000	RO'000
Interest to a rate many day asite	44.050	42 202
Interest to customer deposits Interest to banks	14,059	13,393
	2,307	3,055
Euro medium term notes	2,790	2,831
	19,156	19,279
19 OTHER OPERATING INCOME		
	3 months	3 months
	ended	ended
	31/03/2021	31/03/2020
	RO'000	RO'000
Net gains from foreign exchange dealings	1,549	2,128
Net fees and commissions	5,499	3,946
Loss on trading investments	(30)	(751)
Dividend income	884	1,443
Otherincome	1,120	1,623
	9,022	8,389
20 STAFF COSTS		<u>, , , , , , , , , , , , , , , , , , , </u>
	3 months	3 months
	ended	ended
	31/03/2021	31/03/2020
	RO'000	RO'000
Employees' salaries	7,254	7,397
Contribution to social insurance schemes	647	608
Other staff costs	2,564	1,225
	10,465	9,230
21 OTHER OPERATING EXPENSES		
	3 months	3 months
	ended 31/03/2021	ended
	RO'000	31/03/2020 RO'000
	VO 000	NO 000
Es ta blishment costs	962	1,108
Operating and administration expenses	2,948	3,541
Directors remuneration and sitting fees	124	72
	4,034	4,721



## 22 CLASSIFICATION AND MEASUREMENT OF FINANCIAL INSTRUMENTS

## 22.1 Comparison of impairment provisions in accordance with IFRS 9 and regulatory provision under Central Bank of Oman's (CBO) requirement as at 31 March 2021:

## Impairment charge and provision held as of 31 March 2021

Amounts in RO'000

	As per CBO Norms	As per IFRS 9	Difference
Impairment Loss charged to profit and loss	-	7,645	NA
Provisions required as per CBO norms/held as per IFRS 9	183,374	166,087	(17,287)
Gross non-performing loan ratio (percentage)	-	5.65	5.65
Net non-performing loan ratio (percentage)	-	5.09	5.09

### Mapping of IFRS 9 and CBO norms

Amounts in RO'000

					Amounts i	n RO'000	
Asset Classification	Asset	Gross Amount	Provision	Provision	Difference	Net Amount	Reserve
as per CBO Norms	Classificati		required as	held as per	between CBO	as per IFRS 9	interest as
	on as per		per CBO	IFRS 9	provision		per CBO
	IFRS 9		Norms		required and		norms
					provision held		
					under IFRS 9		
(1)	(2)	(3)	(4)	(5)	(6) = (4)-(5)+(8)	(7) = (3)-(5)	(8)
Standard	Stage 1	2,278,095	31,180	11,009	20,171	2,267,086	-
	Stage 2	511,285	5,649	11,002	(5,353)	500,283	-
	Stage 3	-	-	-	-	1	•
Subtotal		2,789,380	36,829	22,011	14,818	2,767,369	-
Special Mention	Stage 1	-	-	-	-	ı	-
	Stage 2	110,111	1,120	24,878	(23,758)	85,233	
	Stage 3	-	-	-	-	-	-
Subtotal		110,111	1,120	24,878	(23,758)	85,233	-
Substandard	Stage 1	-	-	-	-	-	-
	Stage 2	-	-	-	-	-	-
	Stage 3	9,301	2,301	2,294	103	7,007	96
Subtotal		9,301	2,301	2,294	103	7,007	96
Doubtful	Stage 1	-	-	-	-	-	-
	Stage 2	-	-	-	-	-	-
	Stage 3	11,719	4,271	3,484	1,070	8,235	283
Subtotal		11,719	4,271	3,484	1,070	8,235	283
Loss	Stage 1	-	-	-	-	-	-
	Stage 2	-	_	-	_	-	-
	Stage 3	152,756	120,607	110,226	28,248	42,530	17,867
Subtotal	J	152,756	120,607	110,226	28,248	42,530	17,867
						12,000	
Other items not	Stage 1	589,292	_	1,185	(1,185)	588,107	-
covered under CBO	Stage 2	112,754	_	2,009	(2,009)	110,745	_
circular BM 977	Stage 3	,		_,,,,,	(=,000)		
and related		-	-	-	-	-	-
instructions							
Subtotal		702,046	-	3,194	(3,194)	698,852	-
Tatal	Ctogo 1	2.067.207	24.422	42.404	40.000	2.055.402	
Total	Stage 1	2,867,387	31,180	12,194	18,986	2,855,193	-
	Stage 2	734,150	6,769	37,889	(31,120)	696,261	10 340
	Stage 3	173,776	127,179	116,004	29,421	57,772	18,246
_	Total	3,775,313	165,128	166,087	17,287	3,609,226	18,246



### 22 CLASSIFICATION AND MEASUREMENT OF FINANCIAL INSTRUMENTS (continued)

## 22.1 Comparison of impairment provisions in accordance with IFRS 9 and regulatory provision under Central Bank of Oman's (CBO) requirement as at 31 March 2020:

### Impairment charge and provision held as of 31 March 2020

Amounts in RO'000

	As per CBO Norms	As per IFRS 9	Difference
Impairment Loss charged to profit and loss	1	3,947	NA
Provisions required as per CBO norms/held as per IFRS 9	133,619	128,942	(4,678)
Gross non-performing loan ratio (percentage)	-	4.94	4.94
Net non-performing loan ratio (percentage)	-	4.52	4.52

### Mapping of IFRS 9 and CBO norms

Amounts in RO'000

			r			nounts in RO'OC	
Asset Classification as per CBO Norms	Asset Classification as per IFRS 9	Gross Amount	Provision required as per CBO Norms	Provision held as per IFRS 9	Difference between CBO provision required and provision held under IFRS 9	Net Amount as per IFRS 9	Reserve interest as per CBO norms
(1)	(2)	(3)	(4)	(5)	(6) = (4)-(5)+(8)	(7) = (3)-(5)	(8)
Standard	Stage 1	2,388,661	33,077	11,328	21,749	2,377,332	-
	Stage 2	386,821	3,887	10,342	(6,455)	376,478	-
	Stage 3	-	-	-	-	-	-
Subtotal		2,775,482	36,964	21,670	15,294	2,753,810	-
Special Mention	Stage 1	-	-	-	-	-	-
	Stage 2	71,551	770	6,193	(5,423)	65,359	-
	Stage 3			·	=	-	-
Subtotal		71,551	770	6,193	(5,423)	65,359	-
				·	, , ,		
Substandard	Stage 1	-	-	-	-	-	-
	Stage 2	-	-	-	-	-	-
	Stage 3	8,832	2,166	3,579	(1,245)	5,253	168
Subtotal		8,832	2,166	3,579	(1,245)	5,253	168
		ŕ	,	,	( ) /	,	
Doubtful	Stage 1	-	_	_	_	_	-
	Stage 2	_	_	-	-	-	_
	Stage 3	35,878	13,188	17,136	(3,060)	18,742	888
Subtotal	Stuge 3	35,878	13,188	17,136	(3,060)	18,742	888
		33,676	13,100	17,130	(3,000)	10,7 12	000
Loss	Stage 1	_	_	_	_	_	_
	Stage 2	_	_	_	_	_	_
	Stage 3	96,005	67,812	73,124	6,351	22,882	11,663
Subtotal	Stage 3	96,005	67,812	73,124	6,351	22,882	11,663
- Custota.		90,003	07,812	73,124	0,331	22,882	11,003
Other items not	Stage 1	670,412		1,965	(1,965)	668,447	_
covered under	Stage 2	154,162	_	5,275	(5,275)	148,887	_
CBO circular BM	Stage 3	134,102	_	3,275	(3,273)	140,007	-
977 and related	Stage 5	_	_	_	_	·	-
instructions Subtotal		224.5=1		7.0.0	(7.5.5)	047.00:	
Subtoldi		824,574	-	7,240	(7,240)	817,334	-
Tatal	6				10		
Total	Stage 1	3,059,073	33,077	13,293	19,784	3,045,779	-
	Stage 2	612,534	4,657	21,810	(17,153)	590,724	-
	Stage 3	140,715	83,166	93,839	2,046	46,877	12,719
	Total	3,812,322	120,900	128,942	4,677	3,683,380	12,719



### 22 CLASSIFICATION AND MEASUREMENT OF FINANCIAL INSTRUMENTS (continued)

## 22.2 Comparison of impairment provisions in accordance with IFRS 9 and regulatory provision under Central Bank of Oman's (CBO) requirement as at 31 March 2021:

### **Restructured loans**

Amounts in RO'000

Asset	Asset	Gross	Provision	Provision	Difference	Net carrying	Reserve
classification as	classification as	carrying	required as	held as per	between CBO	amount as per	interest as per
per CBO's	per IFRS 9	amount	per CBO's	IFRS 9	provision	IFRS 9	CBO's norms
Norms			norms		required and		
					provision held		
					under IFRS 9		
(1)	(2)	(3)	(4)	(5)	(6) = (4)-(5)+(8)	(7) = (3)-(5)	(8)
Classified as	Stage 1	-	-	-	-	-	-
performing	Stage 2	47,271	700	4,273	(3,573)	42,998	-
	Stage 3	•	ı	-	-	•	-
Subtotal		47,271	700	4,273	(3,573)	42,998	-
Classified as	Stage 1	-	-	-	-	-	-
non-performing	Stage 2	•	•	-	-	-	-
	Stage 3	36,618	32,657	28,294	8,069	8,324	3,706
Sub total		36,618	32,657	28,294	8,069	8,324	3,706
Total	Stage 1	-	1	-	•	•	-
	Stage 2	47,271	700	4,273	(3,573)	42,998	-
	Stage 3	36,618	32,657	28,294	8,069	8,324	3,706
	Total	83,889	33,357	32,567	4,496	51,322	3,706

## 22.2 Comparison of impairment provisions in accordance with IFRS 9 and regulatory provision under Central Bank of Oman's (CBO) requirement as at 31 March 2020:

### **Restructured loans**

Amounts in RO'000

Asset	Asset	Gross	Provision	Provision	Difference	Net carrying amount	Reserve
classification as	classification as	carrying	required as	held as per	between CBO	as per IFRS 9	interest as
per CBO's	per IFRS 9	amount	per CBO's	IFRS 9	provision		per CBO's
Norms			norms		required and		norms
					provision held		
					under IFRS 9		
(1)	(2)	(3)	(4)	(5)	(6) = (4)-	(7) = (3)-(5)	(8)
					(5)+(8)		
Classified as	Stage 1	13,179	236	91	145	13,088	-
performing	Stage 2	36,353	524	2,906	(2,382)	33,447	-
	Stage 3	-	-	-	-	-	-
Subtotal		49,532	760	2,997	(2,237)	46,535	-
Classified as	Stage 1	_	_	_	_	_	_
non-performing	Stage 2	_	_	_	_	_	
	Stage 3	35,769	15,975	15,537	2,382	20,232	1,944
Sub total	J	35,769	15,975	15,537	2,382	20,232	1,944
Total	Stage 1	13,179	236	91	145	13,088	-
	Stage 2	36,353	524	2,906	(2,382)	33,447	-
	Stage 3	35,769	15,975	15,537	2,382	20,232	1,944
	Total	85,301	16,735	18,534	145	66,767	1,944



## 22 CLASSIFICATION AND MEASUREMENT OF FINANCIAL INSTRUMENTS (continued)

### 22.3 Movement in Expected credit losses (ECL) as at 31 March 2021

	Stage 1	Stage 2	Stage 3	Total
	RO'000	RO'000	RO'000	RO'000
Exposure subject to ECL				
- Loans and Advances to Customers	2,278,094	621,396	173,775	3,073,265
- Investment Securities (Debt)	316,152		-	316,152
- Loan Commitments and Financial Guarantees	393,574	112,754	-	506,328
- Due from Banks, Central Banks and Other Financial Assets	107,760	-	-	107,760
	3,095,580	734,150	173,775	4,003,505
Opening Balance - as at 1 January 2021				
- Loans and Advances to Customers	11,840	31,626	112,426	155,892
- Investment Securities (Debt)	318	-	-	318
- Loan Commitments and Financial Guarantees	910	1,940	-	2,850
- Due from Banks, Central Banks and Other Financial Assets	87	-	-	87
	13,155	33,566	112,426	159,147
Net transfer between stages				
- Loans and Advances to Customers	(134)	(639)	773	-
- Investment Securities (Debt)	-	-	-	-
- Loan Commitments and Financial Guarantees	-	-	-	-
- Due from Banks, Central Banks and Other Financial Assets	-	-	-	-
	(134)	(639)	773	-
Charge for the Period (net)				
- Loans and Advances to Customers	(696)	4,893	4,829	9,026
- Investment Securities (Debt)	7	-	-	7
- Loan Commitments and Financial Guarantees	(127)	69	-	(58)
- Due from Banks, Central Banks and Other Financial Assets	(11)	-	-	(11)
	(827)	4,962	4,829	8,964
Write off for the period	` ,			
- Loans and Advances to Customers	-	-	(2,024)	(2,024)
	_	_	(2,024)	(2,024)
Closing Balance - as at 31 March 2021			(=,0= : ,	(=,0= :)
- Loans and Advances to Customers	11,010	35,880	116,004	162,894
- Investment Securities (Debt)	325	33,000	110,004	325
- Loan Commitments and Financial Guarantees		2,009	-	2,792
- Due from Banks, Central Banks and Other	783	2,009	-	2,192
Financial Assets	76	-	-	76
	12,194	37,889	116,004	166,087



## 22 CLASSIFICATION AND MEASUREMENT OF FINANCIAL INSTRUMENTS (continued)

### 22.3 Movement in Expected credit losses (ECL) as at 31 March 2020

	Stage 1	Stage 2	Stage 3	Total
	RO' 000	RO'000	RO'000	RO'000
Exposure subject to ECL				
- Loans and Advances to Customers	2,388,661	458,372	140,715	2,987,748
- Investment Securities (Debt)	317,715	-	-	317,715
- Loan Commitments and Financial Guarantees	492,179	154,162	-	646,341
- Due from Banks, Central Banks and Other Financial Assets	141,416	-	-	141,416
	3,339,971	612,534	140,715	4,093,220
Opening Balance - as at 1 January 2020				
- Loans and Advances to Customers	12,395	17,445	88,449	118,289
- Investment Securities (Debt)	507	-	-	507
- Loan Commitments and Financial Guarantees	1,114	4,912	-	6,026
- Due from Banks, Central Banks and Other Financial Assets	471		-	471
	14,487	22,357	88,449	125,293
Net transfer between stages				
- Loans and Advances to Customers	1,013	(1,229)	216	
- Investment Securities (Debt)	-	-	-	
- Loan Commitments and Financial Guarantees	3	(3)	-	
- Due from Banks, Central Banks and Other Financial Assets	-	-	-	
	1,016	(1,232)	216	
Charge for the Period (net)				
- Loans and Advances to Customers	(2,080)	320	6,863	5,103
- Investment Securities (Debt)	(31)	-	-	(31
- Loan Commitments and Financial Guarantees	(53)	366	-	313
- Due from Banks, Central Banks and Other Financial Assets	(46)	-	-	(46)
	(2,210)	686	6,863	5,339
Write off for the period				
- Loans and Advances to Customers	-	-	(1,690)	(1,690
	-	-	(1,690)	(1,690
Closing Balance - as at 31 March 2020				
- Loans and Advances to Customers	11,328	16,536	93,838	121,702
- Investment Securities (Debt)	476	-	-	476
- Loan Commitments and Financial Guarantees	1,064	5,275	-	6,339
- Due from Banks, Central Banks and Other Financial Assets	425	-	-	425
	13,293	21,811	93,838	128,942

## 22.4 Movement in impairment credit losses for the period ended 31 March 2021

	3 months	3 months
	ended 31/03/2021	ended 31/03/2020
	RO'000	RO'000
(to a single set) (as a seed of in a single set for an oliver set)	KO 000	KO 000
(Impairment)/reversal of impairment for credit losses:		
Due from Banks	11	46
Loans and advances to customers	(8,053)	(4,931)
Investments	(7)	31
Financial guarantees	58	(313)
Total	(7,991)	(5,167)
Recoveries and releases from provision for credit losses	346	1,220
Recoveries and releases from loans and advances written off	716	331
Total	1,062	1,551
Net Impairment losses	(6,929)	(3,616)



### 23 BASIC AND DILUTED EARNINGS PER SHARE

Earnings per share is calculated by dividing the profit for the year by the weighted average number of shares outstanding during the year as follows:

	3 months ended 31/03/2021 RO'000	3 months ended 31/03/2020 RO'000
Profit after tax (RO'000s)	6,894	9,778
Weighted average number of shares outstanding during the year (in '000s)	1,625,946	1,625,946
Earnings per share (RO)	0.004	0.006

Diluted earning per share has not been presented, as the Bank has not issued any instruments, which would have an impact on earnings per share when exercised.

### 24 ASSET LIABILITY MISMATCH

The asset liability mismatch is based on CBO circular BM 955 and given as follows:

		Equity, subordinated	
	Assets	funds and liabilities	Mismatch
	RO'000	RO'000	RO'000
Maturities as at 31 March 2021			
0-3 month	884,626	878,578	6,048
3 - 12 month	368,157	882,690	(514,533)
1 – 5 years	857,292	1,002,025	(144,733)
More than 5 years	1,663,336	1,010,118	653,218
Total =	3,773,411	3,773,411	-
Maturities as at 31 March 2020			
0-3 month	903,108	932,350	(29,422)
3 - 12 month	363,356	901,481	(537,825)
1 – 5 years	750,200	908,661	(158,461)
More than 5 years	1,799,638	1,073,810	725,708
Total	3,816,302	3,816,302	-
Maturities as at 31 December 2020			
0-3 month	768,771	813,909	(45,138)
3 - 12 month	296,043	876,050	(580,007)
	•	•	
1 – 5 years	888,045	974,270	(86,225)
More than 5 years	1,679,792	968,422	711,370
Total	3,632,651	3,632,651	<u> </u>



### 25 RELATED PARTY TRANSACTIONS

In the ordinary course of business, the Bank conducts transactions with certain of its directors and/or shareholders and companies over which they have significant interest. Principal shareholders comprises of all shareholders with holding more than 10% of the paidup share capital and others include directors, senior management and associate companies of principal shareholders and directors.

_	31/03/2021			3.	31/12/2020			
	Principal shareholder RO'000	Others RO'000	Total RO'000	Principal shareholder RO'000	Others RO'000	Total RO'000		
Loans and advances	-	128,276	128,276	-	121,307	121,307		
Customers' deposits	25,045	49,901	74,946	25,117	55,375	80,492		
Due from banks	1,528	-	1,528	218	-	218		
Due to banks	120	-	120	201	-	201		
Letters of credit, guarantees and								
acceptances	1,070	11,413	12,483	1,063	13,074	14,137		
Standby revolving credit facility	-	-	-	154,000	-	154,000		
Investments	2,220	-	2,220	2,272	-	2,272		

The statement of comprehensive income includes the following amounts in relation to transactions with related parties:

•	31/03/2021			31/03/2020			
	Principal	Principal					
	shareholder	Others	Total	shareholder	Others	Total	
	RO'000	RO'000	RO'000	RO'000	RO'000	RO'000	
Interestincome	-	1,530	1,530	15	1,800	1,815	
Commission income	-	22	22	-	58	58	
Interest expense	271	395	666	1292	424	1,716	
Other expenses	-	118	118	-	114	114	



### 26 SHAREHOLDERS

As of 31 March 2021, the shareholders of the Bank who own 10% or more of the Bank's shares:

	Number of shares '000	% Holding
The Commercial Bank of Qatar	567,452	34.90%
Suhail Bahwan Group (Holdings) LLC	239,734	14.74%
Civil Service Employees Pension Fund	192,691	11.85%

The percentage shareholding is calculated based on the total shares of the Bank outstanding at the reporting date.

### 27 CAPITAL ADEQUACY

The risk asset ratio calculated in accordance with the capital adequacy guidelines of the Bank for International Settlement is as follows:

	31/03/2021	31/03/2020	31/12/2020
	RO'000	RO'000	RO'000
Capital base			
Common equity Tier 1	402,629	393,764	402,817
Additional Tier 1 - capital	115,500	115,500	115,500
Tier 2 capital	29,955	23,070	33,939
Total capital base	548,084	532,334	552,256
Risk weighted assets			
Creditrisk	3,096,742	3,037,843	3,072,484
Operational risk	233,953	243,431	233,953
Marketrisk	65,537	95,312	52,171
Total risk weighted assets	3,396,232	3,376,586	3,358,608
Common Equity Tier 1 Ratio	11.9%	11.7%	12.0%
Tier 1 Ratio	15.3%	15.1%	15.4%
Risk asset ratio (Basel II norms)	16.1%	15.8%	16.4%



#### 28 SEGMENT REPORTING

For management purposes, the Bank is organised into four operating segments based on business units and are as follows:

- Retail banking offers various products and facilities to individual retail and high net worth customers to meet everyday banking needs. This includes asset products like Personal Loans, Housing Loan, Credit Cards and Term Loans and liability products like Savings account, Current account and Term Deposits.
- Wholesale banking delivers a variety of products and services to corporate customers that include lending, accepting deposits, trade finance, treasury and foreign exchange. It also includes Investment banking which offers investment products such as asset management, corporate a dvisory and brokerage services to retail customers and institutional clients.
- Commercial Banking covers the mid-tier corporate and SME customers offering the entire spectrum of products to suit their business needs.
- International operations include UAE and Egypt operations.
- Islamic Banking offers products as per Sharia principles.
- Funding Center The Funding center is responsible for balancing and managing the liquidity of funds within the Bank. It acts as repository of funds by allocating funds transfer pricing to various business units for performance management purposes. The department also handles the Bank's investments in securities, asset/liability management and cash instruments.

Management monitors the operating results of these segments separately for the purpose of making decisions about resource allocation and performance assessment. The costs incurred by the central functions are managed on a group basis and are not allocated to operating segments.

Segment information by business line is as follows:

31 March 2021	Retail Banking RO'000	Wholesale Banking RO'000	Commercial Banking RO'000	International Banking RO'000	Islamic Banking RO'000	Funding center RO'000	Total RO'000
Operatingincome	15,033	17,786	1,257	733	1,073	(4,742)	31,140
Net profit/(loss)	2,666	10,696	(484)	(217)	187	(5,954)	6,894
Total assets	1,305,119	1,656,499	42,846	108,763	193,840	466,344	3,773,411
31 March 2020 Operating income	15,166	14,342		866	1,142	(1,992)	30,742
Net profit/(loss)	3,052	10,908	877	(1,660)	278	(3,676)	9,778
Total assets	1.281.450	1.631.845	89.049	129.809	173.780	510.370	3.816.302



## 28 SEGMENT REPORTING (continued)

For management purposes the Bankalso reports the segment information of its operations by the following geographical locations:

- i) Oman
- ii) United Arab Emirates (UAE)
- iii)Egypt

Transactions between the above segments are conducted at estimated market rates on an arm's length basis. Segment information by geography is as follows:

Number   N	For the period ended 31 March 2021	Oman RO'000	UAE RO'000	Egypt RO'000	Total RO'000
Other operating income         8,823         205         (6)         9,022           Operating income         30,407         733         -         31,140           Operating expenses         (15,453)         (616)         (5)         (16,074)           Operating profit         14,954         117         (5)         15,066           Impairment losses (net) and taxation         (8,208)         36         -         (8,172)           Segment profit for the period         6,746         153         (5)         6,894           Other information         Segment assets         3,664,648         87,453         21,310         3,773,411           Segment capital expenses         866         11         -         877           For the period ended 31 March 2020         Oman RO'000         UAE RO'000         Egypt RO'000         RO'000           Interest income and Income from Islamic financing and Investment activities         21,732         535         86         22,353           Other operating income         7,753         622         14         8,389           Operating expenses         (14,702)         (757)         (86)         (15,545)           Operating expenses         (14,702)         (757)         (86)		21,584	528	6	22,118
Operating expenses         (15,453)         (616)         (5)         (16,074)           Operating profit         14,954         117         (5)         15,066           Impairment losses (net) and taxation         (8,208)         36         -         (8,172)           Segment profit for the period         6,746         153         (5)         6,894           Other information           Segment assets         3,664,648         87,453         21,310         3,773,411           Segment capital expenses         866         11         -         877           For the period ended 31 March 2020         Oman         UAE         Egypt         Total           RO'000         RO'000         RO'000         RO'000         RO'000         RO'000           Interest income and Income from Islamic financing and Investment activities         21,732         535         86         22,353           Other operating income         7,753         622         14         8,389           Operating expenses         (14,702)         (757)         (86)         (15,545)           Operating expenses         (14,702)         (757)         (86)         (15,5419)           Impairment losses (net) and taxation	•	8,823	205	(6)	9,022
Operating profit         14,954         117         (5)         15,066           Impairment losses (net) and taxation         (8,208)         36         -         (8,172)           Segment profit for the period         6,746         153         (5)         6,894           Other information           Segment assets         3,664,648         87,453         21,310         3,773,411           Segment capital expenses         866         11         -         877           For the period ended 31 March 2020         Oman         UAE         Egypt         Total           RO'000         RO'000         RO'000         RO'000         RO'000           Interest income and Income from Islamic financing and Investment activities         21,732         535         86         22,353           Other operating income         7,753         622         14         8,389           Operating profit         14,783         400         14         15,197           Operating profit         14,783         400         14         15,197           Impairment losses (net) and taxation         (4,132)         (1,281)         (6)         (5,419)           Segment profit for the period         10,651         (881)         8	Operating income	30,407	733	-	-
Name	· · · · · · · · · · · · · · · · · · ·				
Segment profit for the period         6,746         153         (5)         6,894           Other information           Segment assets         3,664,648         87,453         21,310         3,773,411           Segment capital expenses         866         11         -         877           For the period ended 31 March 2020         Oman RO'000		•		(5)	=
Other information           Segment assets         3,664,648         87,453         21,310         3,773,411           Segment capital expenses         866         11         -         877           For the period ended 31 March 2020         Oman RO'000         UAE RO'000         Egypt RO'000         Total RO'000           Interest income and Income from Islamic financing and Investment activities         21,732         535         86         22,353           Other operating income         7,753         622         14         8,389           Operating expenses         (14,702)         (757)         (86)         (15,545)           Operating profit         14,783         400         14         15,197           Impairment losses (net) and taxation         (4,132)         (1,281)         (6)         (5,419)           Segment profit for the period         10,651         (881)         8         9,778           Other information           Segment assets         3,686,493         110,780         19,029         3,816,302	· · · · · · · · · · · · · · · ·			-	
Segment assets         3,664,648         87,453         21,310         3,773,411           Segment capital expenses         866         11         -         877           For the period ended 31 March 2020         Oman RO'000         UAE Egypt RO'000         Total RO'000           RO'000         RO'000         RO'000         RO'000           Interest income and Income from Islamic financing and Investment activities         21,732         535         86         22,353           Other operating income         7,753         622         14         8,389           Operating income         29,485         1,157         100         30,742           Operating expenses         (14,702)         (757)         (86)         (15,545)           Operating profit         14,783         400         14         15,197           Impairment losses (net) and taxation         (4,132)         (1,281)         (6)         (5,419)           Segment profit for the period         10,651         (881)         8         9,778           Other information           Segment assets         3,686,493         110,780         19,029         3,816,302	Segment profit for the period	6,746	153	(5)	6,894
Segment capital expenses         866         11         -         877           For the period ended 31 March 2020         Oman RO'000         UAE RO'000         Egypt RO'000         Total RO'000           Interest income and Income from Islamic financing and Investment activities         21,732         535         86         22,353           Other operating income         7,753         622         14         8,389           Operating income         29,485         1,157         100         30,742           Operating expenses         (14,702) (757) (86) (15,545)           Operating profit         14,783         400         14         15,197           Impairment losses (net) and taxation         (4,132) (1,281) (6) (5,419)         5,419           Segment profit for the period         10,651 (881) 8 9,778           Other information           Segment assets         3,686,493 110,780 19,029 3,816,302	Other information				
For the period ended 31 March 2020    Oman RO'000 R	Segment assets	3,664,648	87,453	21,310	3,773,411
RO'000   RO'000   RO'000   RO'000   RO'000   RO'000   RO'000	Segment capital expenses	866	11	-	877
financing and Investment activities       21,732       535       86       22,353         Other operating income       7,753       622       14       8,389         Operating income       29,485       1,157       100       30,742         Operating expenses       (14,702)       (757)       (86)       (15,545)         Operating profit       14,783       400       14       15,197         Impairment losses (net) and taxation       (4,132)       (1,281)       (6)       (5,419)         Segment profit for the period       10,651       (881)       8       9,778         Other information         Segment assets       3,686,493       110,780       19,029       3,816,302	For the period ended 31 March 2020			•	
Operating income         29,485         1,157         100         30,742           Operating expenses         (14,702)         (757)         (86)         (15,545)           Operating profit         14,783         400         14         15,197           Impairment losses (net) and taxation         (4,132)         (1,281)         (6)         (5,419)           Segment profit for the period         10,651         (881)         8         9,778           Other information           Segment assets         3,686,493         110,780         19,029         3,816,302		21,732	535	86	22,353
Operating expenses         (14,702)         (757)         (86)         (15,545)           Operating profit         14,783         400         14         15,197           Impairment losses (net) and taxation         (4,132)         (1,281)         (6)         (5,419)           Segment profit for the period         10,651         (881)         8         9,778           Other information           Segment assets         3,686,493         110,780         19,029         3,816,302	Other operating income	7,753	622	14	8,389
Operating profit         14,783         400         14         15,197           Impairment losses (net) and taxation         (4,132)         (1,281)         (6)         (5,419)           Segment profit for the period         10,651         (881)         8         9,778           Other information           Segment assets         3,686,493         110,780         19,029         3,816,302	Operatingincome	29,485	1,157	100	30,742
Impairment losses (net) and taxation         (4,132)         (1,281)         (6)         (5,419)           Segment profit for the period         10,651         (881)         8         9,778           Other information           Segment assets         3,686,493         110,780         19,029         3,816,302	Operating expenses	(14,702)	(757)	(86)	(15,545)
Segment profit for the period         10,651         (881)         8         9,778           Other information           Segment assets         3,686,493         110,780         19,029         3,816,302	Operating profit	14,783	400	14	15,197
Other information  Segment assets  3,686,493 110,780 19,029 3,816,302	Impairment losses (net) and taxation	(4,132)	(1,281)	(6)	(5,419)
Segment assets 3,686,493 110,780 19,029 3,816,302	Segment profit for the period	10,651	(881)	8	9,778
	Other information				
Segment capital expenses 662 30 - 692	Segment assets	3,686,493	110,780	19,029	3,816,302
	Segment capital expenses	662	30	-	692



### 29 FAIR VALUE OF FINANCIAL INSTRUMENTS

The fair values of financial instruments that are traded in active markets are based on quoted market prices or dealer price quotations. Other unquoted equities are valued based on information provided by fund managers, investee financial information and current purchase prices.

The Bank measures fair values using the following fair value hierarchy, which reflects the significance of the inputs used in making the measurements.

Valuation models

Level 1: inputs that are quoted market prices (unadjusted) in active markets for identical instruments.

Level 2: inputs other than quoted prices included within Level 1 that are observable either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments in markets that are considered less than active; or other valuation techniques in which all significant inputs are directly or indirectly observable from market data.

Level 3: inputs that are unobservable. This category includes all instruments for which the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments for which significant unobservable adjustments or assumptions are required to reflect differences between the instruments.

The following tables hows an analysis of financial instruments other than derivatives instruments recorded at fair value:

	Level 1	Level 2	Total
31 March 2021	RO'000	RO'000	RO'000
Investment measured at FVTPL			
Quoted equities	890	-	890
Unquoted equities	-	2,352	2,352
Total	890	2,352	3,244
Investment measured at FVOCI			
Quoted equities	37,928	_	37,928
Unquoted equities	-	324	324
Total	37,928	324	38,252
			•
TOTAL FINANCIAL INVESTMENTS	38,818	2,676	41,496
	Level 1	Level 2	Total
31 March 2020	RO'000	RO'000	RO'000
Investment measured at FVTPL			
Quoted equities	4,699	-	4,699
Unquoted equities	-	2,139	2,139
Total	4,699	2,139	6,838
Investment measured at FVOCI			
Quoted equities	32,716	-	32,716
Unquoted equities	-	342	342
Total	32,716	342	33,058
TOTAL FINANCIAL INVESTMENTS	37,415	2,481	39,896



### 29 FAIR VALUE OF FINANCIAL INSTRUMENTS (continued)

31 December 2020	Level 1 RO'000	Level 2 RO'000	Total RO'000
Investment measured at FVTPL			
Quoted equities	872	-	872
Unquoted equities	-	2,683	2,683
Total	872	2,683	3,555
Investment measured at FVOCI			
Quoted equities	36,661	-	36,661
Unquoted equities	-	324	324
Total	36,661	324	36,985
TOTAL FINANCIAL INVESTMENTS	37,533	3,007	40,540

The Bank's primary medium and long-term financial liabilities are the borrowed funds and subordinated liabilities. The fair values of these financial liabilities not materially different from their carrying values, since these liabilities are repriced at intervals of three or six months, depending on the terms and conditions of the instrument and the resultant applicable margins approximate the current spreads that would apply for borrowings with similar maturities

Derivative financial instrument at level 2 are valued based on counter party valuation, quoted forward rates and yield curves (see note 30).



### 30 DERIVATIVES

				Notional amounts by term to maturity		
				Notional an	nounts by tern	n to maturity
	Positive	Negative	Notional amount	Within	3-12	Above 1
	fair value	fair value	total	3 months	months	Year
	(Note 8)	(Note 10)				
	RO'000	RO'000	RO'000	RO'000	RO'000	RO'000
31 March 2021						
Interest rate swaps	2,654	(2,654)	174,104	16,229	66,778	91,097
Forward foreign exchange purchase contracts	15	(122)	156,587	84,861	33,740	37,986
Forward foreign exchange sales contracts	688	(5)	156,587	84,502	33,421	38,664
Total	3,357	(2,781)	487,278	185,592	133,939	167,747
31 March 2020						
Interest rate swaps	4,133	(4,133)	190,341	12,341	43,028	134,972
Forward purchase contracts	9	(697)	200,322	98,002	30,509	71,811
Forward sales contracts	2,245	(243)	200,322	96,182	30,155	73,985
Total	6,387	(5,073)	590,985	206,525	103,692	280,768
31 December 2020						
Interest rate swaps	3,871	(3,871)	178,163	13,082	39,389	125,692
Forward purchase contracts	85	-	89,882	50,874	36,390	2,618
Forward sales contracts	569	(8)	89,882	50,604	36,043	3,235
Total	4,525	(3,879)	357,927	114,560	111,822	131,545

Derivatives are valued at level 2 based on quoted forward rates.



### 31 LIQUIDITY COVERAGE RATIO

The Liquidity coverage ratio (LCR) is a short time ratio designed to increase resilience against a liquidity shortage of up to 30 days. The LCR is computed as per CBO requirement under the circular BM1127 (BASELIII: Framework on Liquidity coverage ratio and LCR disclosure standards). It is a pplicable from January 1, 2015 with a minimum ratio of 60% and increasing by 10% every year thereafter till it reaches a minimum required level of 100% on 1 January, 2019.

	March 2021		March 2020		
	Total	Total	Total	Total	
	Unweighted	Weighted	Unweighted	Weighted	
	Value	Value	Value	Value	
	(average)	(average)	(average)	(average)	
	RO'000	RO'000	RO'000	RO'000	
High quality liquid assets					
Total High Quality Liquid Assets (HQLA)					
	-	545,389	-	537,627	
Cash outflows					
Stable deposits	642,885	32,144	615,950	30,798	
Less stable deposits	126,764	12,676	120,416	12,042	
Retail deposits and deposits from small					
business customers	769,649	44,820	736,366	42,840	
Unsecured wholesale funding, of which:					
Operational deposits (all counterparties) and					
Operational deposits (all counterparties) and deposits in networks of cooperative banks	1,098,255	481,350	958,557	349,944	
Additional requirements, of which	1,030,233	401,330	338,337	343,344	
Credit and liquidity facilities	61,257	6,126	91,405	9,141	
Other contingent funding obligations	421,996	100,748	447,042	33,568	
Total cash outflows		634,983		435,493	
Cash inflows					
Inflows from fully performing exposures	206,927	135,341	314,691	244,973	
Other cashinflows	24,251	96,851	11,512	11,512	
Total cash inflows	231,178	232,192	326,203	256,485	
Total high quality liquid assets		545,389	1	537,307	
Total net cash outflows		402,791		179,008	
Liquidity coverage ratio (%)		135.40	)	300.16	



#### 32 SUBSEQUENT EVENTS

On 1st April 2021, the Bank has successfully concluded the issuance of USD 300 million additional tier 1 Basel III compliant capital securities. The capital securities will carry an initial coupon rate determined by reference to U.S. treasuries with a maturity of five years plus a margin of 7.144% and are listed on Euronext Dublin.

On 15th April 2021, the Bank announced its intention to redeem USD 300 million perpetual tier 1 capital securities on  $18^{th}$  May 2021, which were issued in 2015.

#### 33 ESTIMATES AND JUDGMENTS

**IMPACT OF COVID-19** 

#### Outbreak of Coronavirus (COVID-19)

The World Health Organization officially declared COVID-19 as a global pandemic on 11 March 2020. From the latter half of Q1-2020, the economic environment and business landscape of the Bank have witnessed rapid changes as a result of the unprecedented outbreak of Coronavirus pandemic coupled with the significant depression in the global crude oil prices. Tightening of market conditions, lockdowns, restrictions on trade and movement of people have caused significant disruptions to businesses and economic activities globally and across industries & sectors.

#### Government measures

Governments and regulatory authorities across the globe have implemented several measures to contain the impact of the spread of the virus. Many GCC economies have already commenced the vaccination drive. The Central Banks in Oman and in the UAE had instituted a host of measures to protect the stability of country's economy. These measures include deferral of loan instalments for the affected borrowers (particularly the corporates and SMEs), deferment and waiver of interest/profit for affected Omani nationals employed in private sector, waiver of certain fees, providing capital relief and increasing the lending ratio etc. Some of these measures have been extended until 30 September 2021.

#### Impact of COVID-19 on the Bank

The assessment of Significant Increase in Credit risk (SICR) and the measurement of ECLs are based on reasonable and supportable information that is available without undue cost or effort. In assessing forecast conditions, consideration has been given both to the effects of COVID-19 and the significant government support measures being undertaken. Relief measures, such as payment holidays, will not automatically lead to loans being measured on the basis of lifetime losses and considerable judgment has been exercised to measure ECLs at this time. When it is not possible to reflect such information in the models, management overlays or adjustments has been considered. This is also broadly consistent with guidelines issued by other regulators within the GCC. The central Bank of Oman has issued further IFRS 9 related guidances.



#### 33 ESTIMATES AND JUDGMENTS (continued)

The IFRS 9 Steering Committee of the Bank is primarily responsible for overseeing the Bank's adequacy on ECL. It closely monitors the impact of COVID-19 by an ongoing review of the portfolio including a review of all individually significant exposures in the directly impacted industries and sectors. The impacts of COVID-19 on the bank is as follows;

- Impact on SICR: The exercise of the deferment option by a customer, in its own, is not considered by the Bank as triggering SICR.
- Impact on ECL: The Bank's models have been constructed and calibrated using historical trends and correlations as well as forward looking economic scenarios. As a consequence, the existing models generated results that are either overly conservative or overly optimistic depending on the specific portfolio/s egment. As a result, post-model adjustments have been made. The Bank expects that post-model adjustments will be applied for the fores eeable future.
- Management overlays: Based on regulatory and IASB's guidance, as a measure of prudence, wherever necessary, the Bank has applied management judgment overlays, while computing its ECL with an intention to collectively cover the impact of COVID 19.
- Accounting for modification loss: In case of retail customers, the Bank plans to add the simple interest accrued during the deferral period to the total outstanding and has either extend the original maturity period of the loan or increase the instalments. As retail loans have shorter tenor behaviourally, modification loss does not have material impact on the carrying value. With regard to corporate loans the Bank had extended deferrals only for the principal repayments. Avast majority of customers were servicing the interest accruing on the loans. In rare circumstances, where the deferrals were for the entire instalments the corresponding modification loss has not resulted in any significant impact to the carrying value.
- Impact on the Capital Adequacy: Besides, the Bank has also applied in its capital adequacy calculations the "Prudential filter" under interim adjustment arrangement for Stage-1 and Stage-2 ECL.