

Booking Process

1. Bank card holders should make a booking at least 24 hours prior to the travelling date.
2. All bookings shall be made electronically through emails only, so that it will be recorded and documented.
3. When booking is sent to our mail (Enquiries@mhdleasing.com) all details shall be checked carefully before confirming the request via mail.
4. In order to register/book a trip, customers are requested to fill the document send by MHD Leasing with all the relevant details.
5. Once the document is filled, customers can then share the same by email to above email address.
6. A receipt of mail confirmation along with confirmation number from MHD will be considered as a booking.
7. After confirmation, next step is the chauffeur details which will be given 24 hours before the Pickup date (departure or arrival) via SMS or EMAIL.
8. Once the client received the chauffeur details, they can communicate directly with the chauffeur to share their location or once landed at the Muscat International Airport.